



Generation 7 - Est. 2003 to 2017

- APP** TrackBox Emergency App
- MDDR** Mobile Device Data Recorder (Black Box)
- ERPC** Emergency Response & Prevention Centre
- IMICS** Incident Management & Information Capturing System

NEW UPDATED - 01 OCTOBER 2017

INFORMATIONAL BOOKLET

TrackBox App FEATURES & SERVICES

TECHNOLOGY / FEATURE	DESCRIPTION
My Vault NEW - Change ERPC	Addresses, Change ERPC , Contact Numbers, Email Addresses, Relationships, Items and Assets, Vehicles, Animals, Firearms, Document Warehouse. The most advanced user profiling system ever developed.
GPS	Global Positioning System tracking to within 6m anywhere in the world.
LBS	Location Based Services provided by cell phone tower triangulation (MTN & Vodacom)
Reverse Track & Trace	Ability to activate tracking when the user cannot. Provides 30 minute history and breadcrumb trail.
Track Me (Breadcrumb Trail)	Cycling, mountain biking, running, hiking, driving long distance or late at night, Uber, off road motorbiking, walking to school, Track Me watches over you.
Record Audio	Quick recording of notes, conversations or matters of concern. These voice recordings are then archived.
GPS Voice Recorder	Quick, simple reporting with GPS position.
Add Incident Alert	Create a Message Alert to the community.
View Incident Map	View all incidents of over 200 case types.
Geofencing NEW Unreleased	Associations, organisations and personal areas of interest to ensure relevant personal communications, personalised services, group schemes, billing and emergency operations management.
AAA Panic Button	Call SA CAN ERPC or an Emergency Service Provider in your area.
Online Shop NEW Unreleased	E-commerce Billing and User Account Management. The power is in your hands.

TECHNOLOGY / FEATURE	DESCRIPTION
<p>Message Centre</p> <p>NEW</p> <ul style="list-style-type: none"> • Municipal Support • Alarm Monitoring • Alarm Technical Support • Snipr ANPR • Community Notice • Statistics 	<p>Send, receive and reply to messages relevant to you:</p> <ul style="list-style-type: none"> • General Report • Crime • Medical • Traffic Accident • Fire & Rescue • Traffic Alert • Roadside Assistance • Animal Welfare • Crisis Centre • Municipal Support • Bee & Snake Removal • Alarm Monitoring • Alarm Technical Support • Admin and App Support • My Secure Estate • App Activation • Snipr ANPR • Community Notice • Statistics
<p>Report Button</p> <p>NEW</p> <ul style="list-style-type: none"> • Human Trafficking • Illegal Parking - QASA QuadPara Association of South Africa (QASA) 	<p>Report a suspicious person or vehicle, leave an anonymous tip, including poaching with dogs, human trafficking or illegal parking in a wheelchair parking zone.</p> <ul style="list-style-type: none"> • Suspicious Person • Suspicious Vehicle • Human Trafficking • Poaching with Dogs • Illegal Parking - QASA QuadPara Association of South Africa (QASA) • Anonymous Tip
<p>Call Me (SA CAN)</p>	<p>Request the ERPC to call you back. A first for South Africa. No airtime or data needed.</p>
<p>Call Me (your contacts)</p>	<p>Lifestyle feature to make it simple to send a "Call Me" to any of your contacts (max. 5 per day). No airtime or data needed.</p>
<p>Encrypted International Radio System Police & Community Operations</p>	<p>Encrypted International Radio System for Police & Community Operations.</p>
<p>TrackBox SNIPR ANPR</p>	<p>National Automatic Number Plate Recognition.</p>
<p>Worldwide Patent Application Approved: Electronic Security, Investigation and Surveillance System (MDDR - Mobile Device Data Recorder – Black Box).</p>	<p>PCT Intl. Pat. Appln PCT/ZA2017/050014 PCT Application for MDDR (Black Box) filed on 7 March 2017. Status: International Search Report and Written Opinion received. South African national phase by 7 September 2018.</p>
<p>Worldwide Patent Application Approved: Incident Management & Information Capturing System</p>	<p>PCT Intl. Pat. Appln PCT/ZA2017/050053 PCT Application for IMICS filed on 5 September 2017. Status: Awaiting the International Search Report and Written Opinion. South African National phase by 5 March 2019.</p>
<p>MDDR (Mobile Device Data Recorder – Black Box) NEW APP: Unreleased</p>	<p>MDDR is designed around the concept of an aircraft flight data recorder (black box) and is only used for high level investigation and life-saving intervention purposes. By accessing your mobile device data recording, the collection of such information will assist and facilitate the investigation of:</p> <ul style="list-style-type: none"> • Murder • Rape • Armed House Robbery • Armed Business Robbery • Hijacking • Hostage Location • Missing Persons • Serious & Violent Crime • Device Anti-Theft & Recovery Assistance
<p>IMICS Vehicle Checks</p>	<p>All platforms integration, case history and ownership.</p>
<p>IMICS Suspicious Persons</p>	<p>All platforms integration, case history and ownership.</p>
<p>IMICS ID Number Check</p>	<p>All platforms integration, case history and ownership.</p>
<p>IMICS Firearm Serial Number Check</p>	<p>All platforms integration, case history and ownership.</p>
<p>IMICS Microdot Serial Number Check</p>	<p>All platforms integration, case history and ownership.</p>

TECHNOLOGY / FEATURE	DESCRIPTION
Missing/Kidnapping Alert NEW	One touch reporting and alert button: mass activate a search for your missing child, family member, pet, livestock or wildlife from "My Vault." <ul style="list-style-type: none"> • Missing Child • Missing Adult • Missing Pet • Missing Livestock • Missing Wildlife
Stolen Alert	One touch reporting and alert button: mass activate a search for your stolen: <ul style="list-style-type: none"> • Motor Bike • Motor Vehicle • Truck • Trailer • Tractor • Speed Boat • Caravan
MDDR Missing, Kidnapping & Hostage Recovery	Ability to activate live tracking, reverse track & trace and see the user's breadcrumb trail of the last 30 minutes (GPS & LBS), access to MDDR for high level teamwork with your appointed Emergency Contacts, SAPS, The Hawks, Crime Intelligence, Vehicle Tracking and your chosen Private Security Agencies.
IMICS (Incident Management & Information Capturing System)	Incident Management & Information Capturing System for full case management.
IMICS ERPC National & International IMICS ERPC Collaboration Network	The TrackBox ERPC Collaboration Network uses centralised emergency control room technology that gives all roleplayers a common platform to service their clients relative to the service they provide. With the click of a button all control rooms and their respective roleplayers are combined to form one team. This is groundbreaking as it embraces all roleplayers that provide a community service locally and internationally, as well as full case management from a multiagency perspective allowing organisations to be independent but with the ability to collaborate.
IMICS ProtectaDNA NEW	This synthetic solution contains a UV Tracer and DNA code, uniquely coded for each application such as an alarm system device for a premises, safety protection products and animal identification, to irrefutably (through forensic testing) link the fleeing criminal to the scene of the crime. This is carried out by StratTech, TrackBox Technologies, SAPS, VCAT NPO (Violent Crimes & Technology Support) and Lancet Laboratories.
IMICS Recoveri Microdot	National Microdot Serial Number Checks
IMICS Emergency ID (Palmprint Biometrics) NEW Unreleased	This tool speaks for our members as to who they are, who they belong to, all their medical history, etc., when they cannot. It instantly provides the necessary immediate authorisations without having to make one call. This is a first for our country.
IMICS & ERPC Voice Recording System	A first of its kind, advanced digital call recording system to record telephone calls from multiple users/callers, dispatchers and ERPC's, and automatically link them to a case and victim/s profile.
ERPC Alarm System Monitoring & Technical Support NEW BETA	Security company software with full cloud management for any tablet, mobile, laptop or desktop. Full integration for Armed Response, Technical, Control Room, Administration and clients TrackBox Emergency App. <ul style="list-style-type: none"> • Duress Panic (code in key pad) • Fixed Panic • Remote Panic • Burglary • Burglary with Zone ID • Mains Fail • Main Restore • Low Battery • 24 Test • Bypass • Home • Business by Zone • Opening • Closing • Fault Reporting
My Secure Estate NEW BETA	Estate management, security and communications: <ul style="list-style-type: none"> • News & Notifications • Estate Feedback