

Dependant
Children
included at
**NO EXTRA
COST**

**ANYTHING!
ANYTIME!
ANYWHERE!**

The **Anything! Anytime! Anywhere! (AAA)** Emergency Response and Prevention Centre is an emergency management centre that can receive emergency alerts from our members and dispatch appropriate emergency responders to the incident on their behalf.

WHAT DOES THIS MEAN FOR ME?

In the event of any emergency, you will be able to contact the AAA MVAC Response ERPC twenty four-hours a day, seven days a week. The AAA Response ERPC is essentially a "one stop" contact centre (like the "911" call centres in America) and aims to provide you with assistance for all emergency incidents including the dispatching of emergency responders such as the police or ambulances. The AAA Response ERPC is not a responder itself, but aims to link you to all appropriate responders.

HOW DO I CONTACT THE AAA RESPONSE ERPC IN AN EMERGENCY?

You can activate your AAA Response app by simply opening the app after which the patented count-down clock will automatically begin, alerting the ERPC of your activation as soon as the count-down timer reaches 0.

While the App will be the primary means of contacting the AAA Response ERPC, you will also be able to call

08616 87225
T R A C K

AAA MVAC RESPONSE MANAGEMENT SERVICES

FROM R 60.00 (INDIVIDUALS) | R 90.00 (FAMILIES)

*Family cover includes up to three dependant children

Join the **ANYTHING! ANYTIME! ANYWHERE! (AAA)** MVAC Response ERPC by calling **0861 623 646** and we will assist you with registering telephonically, after which you will receive a welcome SMS with your username, password and a link to download the AAA Response App. The SMS will include a website link that contains various useful user guides and information.

The premium AAA MVAC Response Management package provides full in app functionality, access to 100+ response organisations and thousands of responders, and AAA MVAC member benefits (*cover dependent on chosen package).

AAA MVAC MEMBER BENEFITS

AAA MVAC member benefits include full AAA Response Services and *Accident Protector, where if the member suffers any accidental bodily injury (not just road related), our dispatchers will dispatch the closest available ambulance and the member will be taken to the most appropriate hospital where their medical costs will be paid for up to the selected cover limit (R10 000 or R100 000) for the member, or the member's whole family (if elected).

MVAC is ideal for members who do not have medical aid, have run out of medical aid cover, or avoids the risk of delays if medical aid status cannot be established, in determining who to dispatch.

*The ACCIDENTAL BODILY INJURY ONLY - EVACUATION COVER and CORE COVER member benefits are administered and executed by Loyalty Life Management Services (Pty) Ltd (Registration Number: 2014/084103/07) a registered financial service provider (FSP number 46160). Underwritten by GENRIC Insurance Company Limited an Authorised Financial Services Provider (FSP43638) and licensed non-life insurer.

Loyalty Life
Management Services

SPECIALISED VICTIM SUPPORT

FROM R 35.00 (INDIVIDUALS) | R 55.00 (FAMILIES)

*Family cover includes up to three dependant children

The South African Crime Victims Industry Association offers a monthly subscription whereby if a subscriber becomes the victim of a contact crime, SACVIA funds a bundle of Specialised Victim Support ("SVS") services to assist in the aftermath of the incident up to the value of R30 000.

This includes support to the victim through the police and investigative process, funding data analytics, liaising with the investigating officer and assistance in managing the incident.

sacvia

(*Dependant children must reside with member, Cover is for primary residence).

AAA RESPONSE APP FEATURE GUIDE

YOUR DETAILS SAFELY RECORDED

Update your personal profile through the MyVault function.

REPORT INCIDENTS

Report over 400 types of incidents which the ERPC will manage and arrange responses for.

PRESS TO ACTIVATE YOUR APP FOR ALL EMERGENCIES

The patented count-down clock can be activated in any emergency situation, by tapping, or simply opening the App.

GPS VOICE NOTE TO REPORT INCIDENTS

Send a voice note report with your GPS location attached for swift action by the ERPC

TRACKME

Activate when you want the ERPC to check that you get home safely

The AAA Response App has a number of unique features, including the ability to identify where you are if you have activated an emergency, or TrackMe if for example, you are traveling late at night and you want the ERPC to check that you get home safely.

*Available on premium AAA MVAC Response Management package

GET IT ON
Google Play

Download on the
App Store

FOR WHAT EMERGENCIES CAN I CONTACT THE AAA RESPONSE ERPC?



CRIMINAL INCIDENTS OR THREATS

We dispatch appropriate law enforcement authorities



SUSPICIOUS BEHAVIOUR

We liaise with and dispatch appropriate law enforcement authorities



MISSING PERSONS

We initiate alerts and engage appropriate authorities



MEDICAL INCIDENTS

We work with all private and public medical responders



FIRE & RESCUE

We liaise with and dispatch appropriate emergency responders



CRISIS CENTRES

Referral to Crisis Centres in times of emotional crisis



VEHICLE ACCIDENTS

Assistance with dispatching responders and contacting loved ones, even if you are not involved



BEE & SNAKE REMOVAL

Dispatching of service providers to assist with safe removal and relocation



MUNICIPAL SUPPORT

We assist in reporting non billing related municipal issues to the relevant municipality

MYVAULT

You can manage and update your profile through the App (or online at <https://members.trackbox.world>). When you then press the emergency button, the dispatchers will be able to dispatch emergency services more swiftly.

The more information contained in your MyVault profile (such as who to contact in an emergency, your medical aid or insurance details, or allergies and chronic illnesses), the more efficiently the ERPC can respond in a suitable way. All information stored in your profile is treated confidentially, is POPIA (Protection of Personal Information Act) compliant and is only accessed when managing safety and security incidents.

www.TrackBox.World

Over the last 3 years Together SA CAN (NPO) and TrackBox Technologies responded to 73 738 incidents, 40% of which related to criminal incidents and 15% to medical incidents. Over that period, we assisted with in excess of 1 600 breakdowns and tows, and 2 400 motor vehicle accidents.

ADMIN & APP SUPPORT

If you have any questions, or need any App and Admin support, please contact us on

0861 623 646
(Weekdays, 7h30 to 16h30)

or request a 'call me back' via the AAA Emergency Response App

